## **Mercer Marketplace 365+<sup>™</sup>**

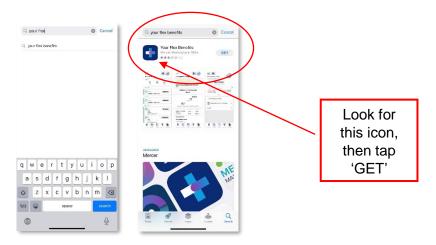
## How to download the 'Your Flex Benefits' mobile app to submit your claims for reimbursement

 Open either the Apple App Store (for Apple devices such as an iPhone or iPad) or Google Play Store (for Android products such as a Samsung, Google, or other similar phones or devices).

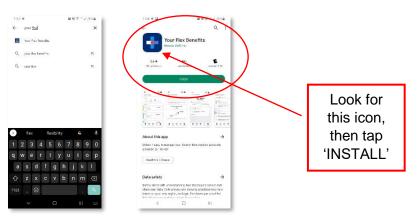


- 2. You will search for the free 'Your Flex Benefits' app by typing **Your Flex Benefits** in the search bar of either the Apple App Store or Google Play Store.
- 3. You will download the 'Your Flex Benefits' app in one of two ways:
  - a. For Apple devices download by tapping 'GET' to the right of the icon, as illustrated below.
  - b. For Android devices download by tapping 'INSTALL' below the 💽 icon, as illustrated below.

If using an Apple device, this is what you will see:



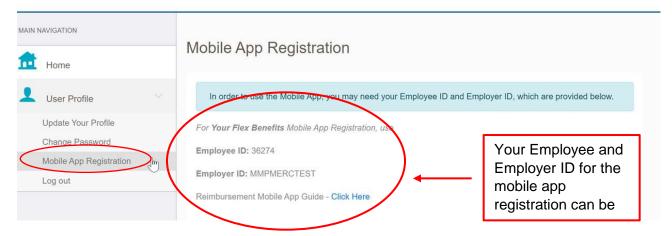
If using an Android device, this is what you will see:



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- 4. Allow the app to download on your device, then click 'OPEN' when the download has been completed.
- 5. A one-time registration is required to use the app:
  - a. To register for the mobile app, you will be prompted to enter your Employee ID and Employer ID numbers. Your ID numbers may be found by logging into the online portal. Once you are in the online portal, under Main Navigation on the top left side of the page, click on User Profile > Mobile App Registration. The next screen will provide your Employee and Employer ID numbers required for mobile app registration.

## Mercer Marketplace 365+™ Your Flex Benefits



- b. You may also register using your name, zip code, and Benefits Card number, if applicable.
- 6. The 'Your Flex Benefits' mobile app will guide you to confirm your identity, create a User ID, and choose and confirm a password that meets the provided specifications.